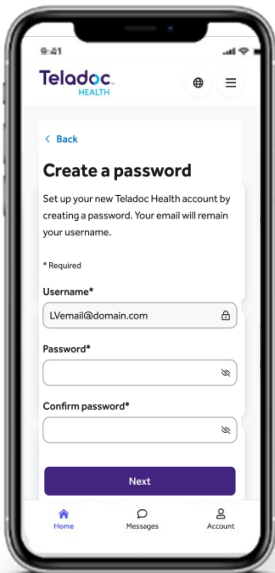


# Livongo is going somewhere new!

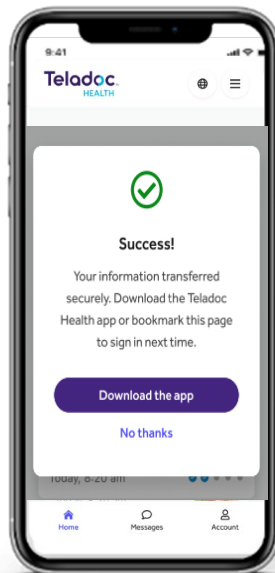
SAME PROGRAM. SAME BENEFITS. NEW APP!

Effective January 1, 2024, Livongo and Teladoc Health are becoming one brand, with one experience for all our members.

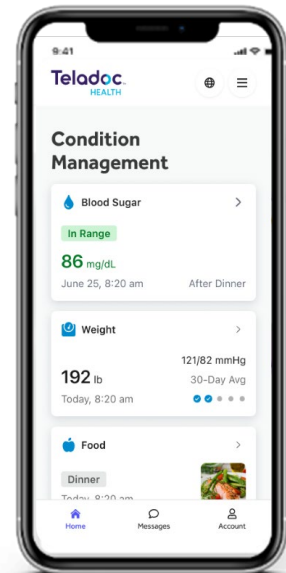
You can use your same devices and get expert support, just in a new way...using your *Teladoc Health* app!



A different place to login



A new app to download



The same program you know and love

## There is nothing you need to do...

- You will receive an email when your new account is ready!
- Your device will be synced to the new account!
- Your data, coaching sessions, lessons, and chats will securely be migrated to your new account!
- After January 1<sup>st</sup>, if you log into your old Livongo account, you will be guided through the process of activating your new account!
- Have an issue? Contact member support at 800-835-2362 (TTY: 855-636-1578)