

Kent County
Family & Children's
Coordinating Council

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KCFCCC Meeting Minutes
June 7, 2016 12:00pm – 1:30pm
Kent County Admin Office – **Room 311**
300 Monroe Ave NW

Members/Alternates

Present:

Adam London, Melanie Beelen, Wayman Britt, Ron Caniff, Susan Cervantes, Candace Cowling, Judge Patricia Gardner, Kristen Gietzen, Jack Greenfield, Nancy Marshall, Jim Paparella, George Meek, Julie Ridenour, Diana Sieger, Michelle VanDyke, Patti Warmington.

Members Absent:

Lynne Ferrell, William Forsyth, Sandra Ghosten-Jones, Scott Gilman, Cynthia Gladyness, Lynn Heemstra, Jacob Maas, Teresa Neal, Savator Selden-Johnson, Michael Zoerhoff.

Guests:

Veneece Chandler, Tracie Coffman, Kathy Freberg, Pam Parriott, Beverly Ryskamp, George Tyndall, Annmarie Valdez, Matthew VanZetten, Mark Woltman, Betty Zylstra.

1. Welcome & Call to Order

Adam London called the meeting to order. The agenda was reviewed and a motion to accept was made by Judge Gardner and 2nd provided by George Meek. Agenda was accepted.

After a review of the April minutes, a motion to accept them was provided by George Meek, second by Michelle VanDyke – vote was UNANIMOUS.

Introductions were done.

2. Public Comment

There was none.

3. Health Integration & Housing

Matthew began with some remarks, stating a meeting was recently held with Matt Lori, a former state representative and sheriff from St. Joseph County, now working at DHHS. He is connected to the Governor's office and is on the National Governor's Association a task force related to health outcomes and housing. They have been touring around the country looking at best practices. In meetings with Kent County legislators, they suggested the he meet with local partners. At that meeting, Beverly Ryskamp from network180 presented some data regarding work it had been doing. Matthew said it seemed appropriate for others to see the data.

Beverly Ryskamp began talking about network180s Housing Pilot program. A grant from the Michigan Department of Health and Human Services (MDHHS) was an experimental grant to see what would happen if people with severe behavioral health issues were housed in permanent supportive housing. After a year, health data for 21 individuals was pulled and showed a marked improvement in reduced emergency department visits. More dollars have been offered because of these data results.

After discussion on questions raised by the group, Matthew added that this is timely data because this type of data, and these types of pilots give us the opportunity to show what needs to be explored. Also, at the last Coalition to End Homelessness Steering Committee meeting, representatives from the Corporation for Supportive Housing announced the State will be rolling out new Medicaid codes related to housing. This is important information for us to understand in terms of meeting with our legislators in attempts at changing the system.

The next pilot Beverly discussed was one regarding Behavior Health Homes. Network180 began this pilot in 2012 with a concept to build a behavioral health service for individuals with intense behavioral needs, modeled after the Patient Center Medical Home. Goals of this program included: 1) Increase continuity of care; 2) Increase care coordination; and 3) Increase access.

This program is a person-centered model, designed to be flexible instead of expecting the individual to be flexible.

It took about 12 to 18 months for the model to be established and for the individual being served to get used to this model of service. Trends are showing reduction in cost of individual behavioral health care at about \$1,500 less per person per year. This is significant enough to begin funding some of the enhancements of this model.

This model is also incorporating value-based payment. Providers are compensated in part based on savings generated.

The third and final pilot project is the Care Management Pilot, which is a collaboration with Priority Health Medicaid. It is designed to help people who have complex needs in both the behavioral health and physical health systems. It is designed to help them navigate systems and to make sure they have access to the providers they need in both systems and that they are talking to each other. This model also includes peer support specialists who are working directly on the ground with consumers to increase their ability to self-manage their care.

This is a relatively new program, in its 1st year, so there isn't a lot of data to report yet, but they are seeing significant reductions in psychiatric in-patient admissions, ER visits and physical health in-patient admissions.

Matthew VanZetten commented that Wayman Britt and Scott Gilman have been serving on a task force initiated by the Lieutenant Governor, called PA298 Task Force. It was tasked with reviewing the integration of behavior and physical health into the qualified health plans and the privatization of the CMH system. Legislators are meeting this week in a conference committee. He said they expect some sort of pilot legislation to be put forth to try and test out some different models. Importantly, for us locally, is the opportunity to continue testing out these pilots and grow them to scale.

Wayman said that Kent County is in a great position due to the collaborative efforts that we have practiced and the State recognizes this. When asked if the health care systems are on board as well, Wayman answered that even though these conversations haven't taken place, they are seeing the benefits of our collaborative efforts. Meetings will take place with them soon.

4. **ENTF/KConnect Community Meeting Follow Up**

Pam Parriott and Tracey Coffman provided this update. Pam began by distributing copies of their report and then played a short video. She began her update recapping the recent event from May 13, where attendees were provided with a reminder on what KConnect is all about, where they are at and where they are going. KConnect's vision is to improve outcomes for children. To accomplish this, these are the things that need to be done:

- Each body needs to determine how they can contribute
- Shared measurement
- Mutually reinforcing activity
- Continuous communication
- Backbone organization (K-Connect in Kent)

The key takeaways from the work done so far:

- We need to work stronger to connect the various partners in the system
- We need to better understand our data
- We need to clearly articulate what the future state is, how we'll measure it, how we'll know if we get there
- Knowing the who, who are we serving

Annemarie Valdez added her comments, saying that the work being done on the Prenatal to 3rd Grade group with K-Connect is bringing together all the key stakeholders who otherwise may not come together, convene, lower silos and end turf-ism so the important work can get done. We are very fortunate to have these entities to help get this work done.

Pam continued the update, stating the next step is system mapping. She added that Mark

Woltman, her data technology person, was here to show some highlights of the dashboard for K-Connect.

Tracie Coffman provided a handout for her update for ENTF. She said her role at the recent meeting on May 13 was to reintroduce the ENTF, which has been around since 1982. It has been through some significant changes, going from an entity that was trying to coordinate a couple of basic needs services of food, energy and housing to what it is today. A few years ago the governance committee decided it was time to move the ENTF forward, bringing on full time staff and to take the committees to the next level and push the systems work the ENTF was meant to do for basic needs in our community.

There are five areas and committees the ENTF works in:

- Transportation
- Food and Nutrition
- Energy Efficiency
- Economic and Workforce Development
- Coalition to End Homelessness

The ENTF also went through and revisited its vision statement. Their vision is that all Kent County residents should have access to resources to meet their basic needs. The role of the ENTF is to make sure we are looking at the interconnectedness of all of the systems.

As part of the interconnectedness to KConnect, the ENTF worked with their data team to come up with indicators for Family/Home Stability. Tracie went on to show the dashboard for the ENTF, explaining indicators and how they were determined. She shared that they have a contract with Calvin Center for Social Research who is working with the ENTF committees to set up their indicators.

The Transportation Committee is about to launch a pilot in partnership with the Governor's Office Suburban Initiative, the City of Walker, Hope Network and the Rapid. The pilot is looking at the intersection of workforce development and transportation and how interconnected they are. The pilot is centered on the Walker corridor, a two-mile radius. There are 11,000 jobs within that radius with only one bus stop. The employers of that area were asking for a solution. Hope Network and the Rapid are piloting a project that will focus on employees who need to get to work, running just during shift changes and the pickup locations will move based on need and demand. Employers are 100% backing this, with payment accepted through payroll deduction. Employers are considering splitting the cost with the employees as an incentive.

The Utilities Committee is taking a look at data again to understand the need in the community. Consumers Energy provided data for one single day, January 29, where they had 24 households with almost \$500,000 in electric delinquencies with many of them facing shutoff that day. The need is extensive and we need to figure out how to get the data directly from Consumers and DTE. Conversations are currently taking place so the services can be targeted differently based on the numbers.

Workforce Development just completed a large study funded by Kellogg Foundation. Inclusive Performance Strategies is working with the ENTF right now, taking a look at the unemployment rate and the services people were receiving throughout the County.

The Coalition to End Homelessness has the goal to end Veteran homelessness at a functional zero by the end of 2016. For 2017, the goal is to end Chronic Homelessness and ending Family and Youth Homelessness by 2020. Community Rebuilders is leading this charge.

As a final comment, Tracie said all of the information provided is available on the website: www.entfkent.org.

5. Updates

- a) **West Michigan Partnership for Children** – They are currently interviewing for the CEO position. Final interviews on June 14. Three candidates are being considered. The WMPC is all set to go live July 1, but will be phased in. October 1st is the full go-live date.
- b) **Lakeshore Regional Partners/network180** – Matthew said this is still a challenge. West Michigan received additional funds with the change in the funding formula, but it didn't provide as much funding as expected. Kent County will receive an additional \$2,000,000.

The good news is the governance model has been changed for the board, so network180 is identifying additional community representatives that will serve on the PiHP Board. He suggested reaching out to Scott Gilman with any interested persons. Five out of the 15 representatives will come from Kent County.

6. Miscellaneous

- a) **George Meek** – Commented it is unfortunate the general public doesn't understand how much work is involved in this group and the people involved. There should be some sort of video to educate them.
- b) **Susan Cervantes** – ACSET's Community Action agency is the fiduciary partner to the metrics development. They are excited to put funding towards that. She added they sit on all of the ENTF committees.

- 7. **Adjournment** - The meeting adjourned at 1:32 p.m. The next meeting will take place on Tuesday, September 6, 2016, at the Kent County Administration Building, Room 311.