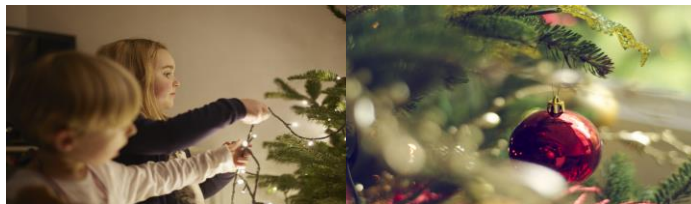


KENT COUNTY FOC NEWSLETTER

DECEMBER 2021



Contact Us

- Our lobby is **OPEN**
Monday—Friday
8:00 a.m.—4:30 p.m.
- **Call 616-632-6888**
Monday—Friday
8:00 a.m.—4:30 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication
www.michigan.gov/michildsupport
- Schedule an appointment
<https://kentcountyfoc.setmore.com/>
- 24/7 Case Access
www.michigan.gov/michildsupport
- Visit the website [Friend of the Court - Kent County, Michigan \(accesskent.com\)](http://FriendoftheCourt-KentCounty.Michigan(accesskent.com))
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop box and payment box on 1st floor at 82 Ionia NW, Grand Rapids 49503.



NEW PHONE SYSTEM

On December 9, the Friend of the Court office switched to a new phone system. Because of this, longer wait times or dropped calls may occur. We apologize for this. Our telephone number has not changed. You may still call us at 616- 632-6888 from 8:00am to 4:30pm, Monday through Friday, to speak to a Client Services Representative. See the side bar for more ways to contact us.

LEGAL ASSISTANCE CENTER

We frequently refer parents to the Legal Assistance Center (LAC). At the LAC, parents are provided legal information, forms, guidance, and resources to help solve legal problems and use the Court. The LAC does not give legal advice or provide representation, but they do provide meaningful assistance to parents with custody, parenting time, and child support issues. You can reach the LAC at 616-632-6000. Services are available on a walk-in basis (due to limited capacity and COVID protocols, you may encounter a wait when you arrive):

Monday	9am—4pm
Tuesday	9am—4pm
Wednesday	9am—1pm
Thursday	9am—4pm
Friday	9am—4pm



FOC INFORMATION ONLINE

[FOC website](#) provides information, updates, and fillable forms, as well as an option to upload completed forms and submit them electronically. FOC also includes updates and information on the [FOC Facebook page](#).

Also, you can make an appointment to talk to a child support case manager [here](#).

Happy Holidays