

# KENT COUNTY FOC NEWSLETTER

JANUARY 2022



- FOC Lobby is **OPEN**  
Monday—Friday  
8:00 a.m.—4:30 p.m.
- **Call Us 616-632-6888**  
Monday—Friday  
8:00 a.m.—4:30 p.m.
- Email [FOC.Mail@kentcountymi.gov](mailto:FOC.Mail@kentcountymi.gov)
- 2-way communication  
[www.michigan.gov/michildsupport](http://www.michigan.gov/michildsupport)
- Schedule an appointment  
<https://kentcountyfoc.setmore.com/>
- 24/7 Case Access  
[www.michigan.gov/michildsupport](http://www.michigan.gov/michildsupport)
- Visit the website [Friend of the Court - Kent County, Michigan \(accesskent.com\)](http://www.accesskent.com)
- Mail: Kent County FOC, PO Box 351, Grand Rapids MI 49501-0351.
- Drop box and payment box on 1<sup>st</sup> floor at 82 Ionia NW, Grand Rapids 49503.



## TELL US HOW WE ARE DOING

Have you interacted with us recently? If so, please give us some feedback and review our service. Let us know what we did right and how we can improve. Take our online survey: [Click here](#).

## YOUR INPUT IS REQUESTED

The Michigan Office of Child Support is working with a research team to interview parents who have a Michigan child support case – both those who pay child support and receive child support. They'll be doing lived experience interviews Feb. 3rd – Feb. 7th, and they are compensating parents for their time and expertise: \$25 gift card for a 30-minute interview. Click here: [Are you involved in child support? We want to hear from you! \(google.com\)](#)

## ARE YOU INVOLVED IN A CLAIM FOR CHILD SUPPORT?

### WE WANT TO HEAR FROM YOU!

Innovation for Justice (i4J), a social justice innovation lab at the University of Utah and the University of Arizona, is exploring how Michigan community members might be encouraged to engage and problem-solve in order to increase participation in child support. We want to talk with people who are involved in a claim for child support to hear their perspective and get feedback on new ideas.

**SCHEDULE YOUR 30-MINUTE VIDEO SESSION  
BETWEEN FEB. 3 - FEB. 7 AND RECEIVE A  
\$25 GIFT CARD!**

**30** mins **>** **\$25** gift card

#### ELIGIBLE PARTICIPANTS MUST:

- Be 18 years or older
- Live in Michigan
- Have an annual household income under \$70,000
- Are currently involved in a claim for child support

#### TO SCHEDULE YOUR INTERVIEW:

- Call or Text 435-817-7196
- Scan the QR Code
- OR follow this link <https://bit.ly/i4juxd4j>



An Institutional Review Board responsible for human subjects research at The University of Arizona reviewed this research project and found it to be acceptable, according to applicable state and federal regulations and University policies designed to protect the rights and welfare of participants in research.