

KENT COUNTY FOC NEWSLETTER

JANUARY 2024



- FOC Lobby
Monday—Friday
8:00 a.m.—4:30 p.m.
- Call Us **616-632-6888**
Monday—Friday
8:00 a.m.—4:30 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication
www.michigan.gov/michildsupport
- Schedule an appointment
<https://kentcountyfoc.setmore.com/>
- 24/7 Case Access
www.michigan.gov/michildsupport
- Drop box and payment box on 1st floor at 82 Ionia NW, Grand Rapids 49503.

CHILD SUPPORT NAVIGATORS COMING SOON

The [Kent County Friend of the Court](#) is partnering with the State of Michigan [Office of Child Support](#) to make navigating child support easier for families. One or more grants will be awarded to Kent County agencies to help parents navigate their child support cases, from start to finish. The navigators will be available to both parents on a case. We hope to see navigators working in the community by summer 2024!

NEW ARREARS FORGIVENESS AND DIRECT PAY FORMS

We now have new forms. A parent who receives child support can request past child support owed to them be waived and eliminated from their child support case. This process is called **arrears forgiveness**. Arrears forgiveness is voluntary, and FOC reviews and screens all requests for eligibility. The request form can be found [here](#).

Sometimes parents make child support payments directly to the other parent though generally advise against doing so. A parent who receives support can fill out this [form](#) to credit their child support case when the other parent makes a payment directly to the parent.

FOC IN THE COMMUNITY

We are kicking off 2024 with multiple community engagement events. In January 2024, FOC has partnered with Safe Haven Ministries and the Alpha Grand Rapids Men’s Center.

Later this month, we will be at [LINC UP](#) to help parents with their FOC cases. Childcare will be provided. We look forward to seeing you there!

Can’t make it to the outreach? No problem. Scheduled an appointment [here](#) to talk to a case manager about your case.

Have you interacted with us recently? Let us know what we did right and how we can improve. Take our online survey: [Click here](#).