

KENT COUNTY FOC NEWSLETTER

OCTOBER 2021



CONTACT FOC

- Our lobby is **OPEN**
Monday—Friday
8:00 a.m.—4:30 p.m.
- Call **616-632-6888**
Monday—Friday
8:00 a.m.—4:30 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication
www.michigan.gov/michildsupport
- Schedule an appointment
<https://kentcountyfoc.setmore.com/>
- 24/7 Case Access
www.michigan.gov/michildsupport
- Visit the website [Friend of the Court - Kent County, Michigan \(accesskent.com\)](http://www.accesskent.com)
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop box and payment box on 1st floor at 82 Ionia NW, Grand Rapids 49503.



FOC WEBSITE AVAILABLE IN 29 LANGUAGES

Did you know the [Kent County FOC website](http://www.accesskent.com) is available in **29** different languages? Click the translate icon on the top right of the screen and choose a language and the entire site will be translated into that language.



FOC PARENTING TIME ENFORCEMENT

The Kent County Friend of the Court receives and reviews about 2,000 parenting time complaints every year from parents alleging that the other parent is not following the parenting time court order. Need assistance enforcing parenting time? FOC will enforce your parenting time order if you can answer **yes** to all of the following:

- Do you have an FOC case?
- Do you have a parenting time court order?
- Does your order include specific days and times for parenting time? The FOC cannot help when parents are exercising parenting time “as agreed” or “reasonable” parenting time.
- Did the other parent deny you parenting time on a day and time specified in your order?
- Did you submit a [written complaint](#) to the FOC within 56 days of the missed parenting time?

10 DIGIT DIALING CHANGE FOR 616 AREA CODE

Starting Saturday, October 24, 2021, anybody with a 616, 810, 906 or 989 area code must start using the full 10-digit number when making local calls (e.g., 616-632-6888 instead of 632-6888). Seven-digit numbers, without the area code, will no longer work.

The change is because a new three-digit dialing code is coming for the National Suicide Prevention Hotline in July 2022. People will be able to dial “988” to reach the 24/7 hotline. For now, people must dial 1-800-273-8255 (TALK) to reach the free, confidential hotline.

FOC DOMESTIC VIOLENCE SCREENING

FOC completes mandatory domestic violence screening before every service in our [ADR Plan](#). See the screening form [here](#). Parents are asked to complete this form before their FOC appointment.