



Kent County Veterans Services

Monthly Activity Report

MISSION STATEMENT

To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.
To provide accurate, efficient and timely information and services to ensure delivery of

VSC Members

Mel Bauman John Baxter
Fred Chambers
Mary Johnson
Harold Mast
Shane Scherer
Randy Tharp

Key Metrics

| | Jul-18 | YTD | Jul-17 |
|---------------------------------------|-------------|----------------|--------------|
| Records Request | 18 | 158 | NA |
| Fully Developed Claims | 11 | 140 | 10 |
| Informal Claims | 10 | 88 | NA |
| Face to Face Contacts | 162 | 1357 | 239 |
| Phone Contacts | NA | | na |
| Federal Monthly Awards to Veterans | \$80,574.14 | \$1,742,970.31 | \$128,623.57 |
| Federal Retroactive Awards to Vetrans | \$67,327.35 | \$389,910.33 | \$80,132.73 |
| SSR Awards (KCVS Budget) | \$12,285.21 | \$67,775.42 | \$8,777.55 |
| Burials (KCVS Budget) | \$2,180.00 | \$12,680.00 | \$3,300.00 |

Monthly Outreach Activities

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| |
| WoodTV |
| Veterans Treatment Court |
| Veterans Homelessness |
| VSO Congressional |
| West Michigan Veterans Coalition |
| Degage Ministries |
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