

Kent County Veterans Services

836 Fuller Ave NE Grand Rapids, MI 49503 Phone: 616-632-5722 Fax: 616-632-5723 KCVS@kentcountymi.gov

Kent County Veteran Services Committee Meeting Thursday, June 20th, 2019 8:30am

- 1. Meeting called to Order
- 2. Pledge of Allegiance
- 3. Approval of Minutes
- 4. Introductions
- 5. Managers, Monthly Operational Update and Budget Reports
- 6. Old Business
 - a. Review proposed revised budget worksheet
 - b. Mary Sumner with Kennari Consulting
- 7. New Business
 - a. Staffing Presentations
 - i. SSR Policy & Procedures
 - b. Customer Service Surveys (24 responses)
- 8. Around the Table
- 9. Open Public Comment
- 10. Action Items (closed session)
- 11. Adjournment