

Kent County Veterans Services

836 Fuller Ave NE Grand Rapids, MI 49503 Phone: 616-632-5722 Fax: 616-632-5723 <u>KCVS@kentcountymi.gov</u> Kent County Veterans Services Committee Meeting Thursday, February 6th, 2020 8:30am

- 1. Meeting called to Order; Introduction of guests
- 2. Pledge of Allegiance
- 3. Approve the Minutes from Previous Month
- 4. Committee Review
 - a. Approve Guideline Expectations.
 - b. Review Public Comment Guidelines
- 5. Success Stories
- 6. Monthly Impact Report
 - a. Highlights/Lowlights of Report
 - b. Where are we making the biggest impact
 - c. Service Gaps/Opportunities to make a deeper impact
 - d. ROI on current programs if any
 - e. Customer Service Surveys- 6
- 7. Manager Report
 - a. Artprize Update
 - b. Quarterly Budget
 - c. Barriers/Capacity Issues/Opportunities for more connections
- 8. Old Business
 - a. Update in hiring Administrative Staff
 - b. Update on Software
 - c. Committee Recruitment
 - i. next steps with Kennari Consulting

9. New Business

- a. New activities/collaborations/soliciting feedback/advice
 - i. Update on MVAA Grant
 - ii. Artprize Workshops
- 10. Public Comment
- 11. Adjournment