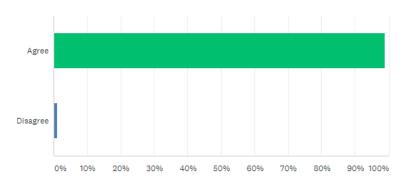
Q1 Customize Save As ▼

Overall, I am very satisfied with the service provided at Kent County Veterans Services

Answered: 92 Skipped: 0

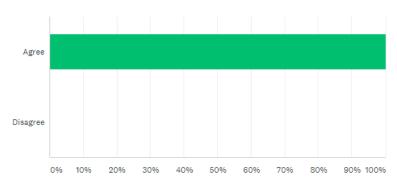


ANSWER CHOICES	▼ RESPONSES	•
▼ Agree	98.91%	91
▼ Disagree	1.09%	1
Total Respondents: 92		

Q2 Customize Save As ▼

I was treated with courtesy and respect when I came in today

Answered: 92 Skipped: 0

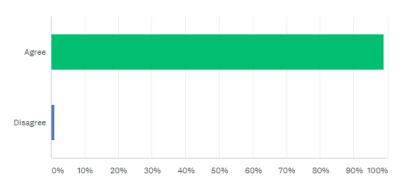


ANSWER CHOICES	▼ RESPONSES	§ ▼
▼ Agree	100.00%	92
▼ Disagree	0.00%	0
Total Respondents: 92		

Q3 Customize Save As ▼

I feel that the person who assisted me was profressional

Answered: 92 Skipped: 0

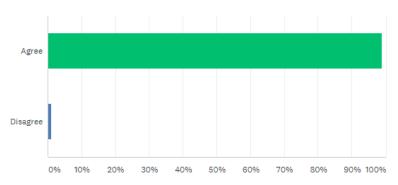


ANSWER CHOICES	•	RESPONSES	•
▼ Agree		98.91%	91
▼ Disagree		1.09%	1
Total Respondents: 92			

Q4 Customize Save As ▼

I feel that the person who assisted me was knowledgeable

Answered: 92 Skipped: 0

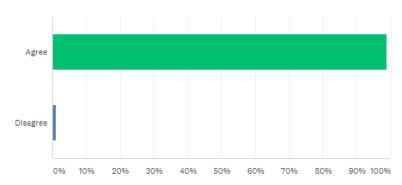


ANSWER CHOICES	▼ RESPONSES	•
▼ Agree	98.91%	91
▼ Disagree	1.09%	1
Total Respondents: 92		

Q5 Customize Save As ▼

I feel that the person who assisted me is acting in my best interest

Answered: 92 Skipped: 0

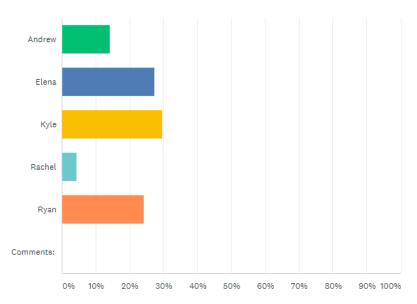


ANSWER CHOICES	•	RESPONSES	•
▼ Agree		98.91%	91
▼ Disagree		1.09%	1
Total Respondents: 92			

Q6 Customize Save As ▼

The person who assisted me today was

Answered: 91 Skipped: 1



ANSWER CHOICES	•	RESPONSES	•
▼ Andrew		14.29%	13
▼ Elena		27.47%	25
▼ Kyle		29.67%	27
▼ Rachel		4.40%	4
▼ Ryan		24.18%	22
▼ Comments:	Responses	0.00%	0
TOTAL			91

Andrew Comments:

Very helpful and sympathetic to our situation and had lots of information for me, thank you A	Andrew	
12/31/2018 9:45 AM	View respondent's answers	Add tags ▼
Thank you for your service! - Andrew		
12/31/2018 10:48 AM	View respondent's answers	Add tags ▼
Thank you for your service! - Andrew		
12/31/2018 10:53 AM	View respondent's answers	Add tags ▼
Excellent service, thank your so much for your help. I couldn't have done it without your assists	ance and knowledge Andrew	
12/31/2018 11:01 AM	View respondent's answers	Add tags ▼
Great service! - Andrew		
12/31/2018 11:09 AM	View respondent's answers	Add tags ▼
Most helpful in my problems <mark>Andrew</mark>		
12/31/2018 11:14 AM	View respondent's answers	Add tags ▼
Very Helpful - <mark>Andrew</mark>		
12/31/2018 11:16 AM	View respondent's answers	Add tags ▼
He is very good and helpful <mark>Andrew</mark>		
12/31/2018 11:28 AM	View respondent's answers	Add tags ▼
Thanks for the help - Andrew		
12/31/2018 11:31 AM	View respondent's answers	Add tags ▼
Treated with respect and dignity, obtained valuable literature of different programs Andrew		
12/31/2018 11:32 AM	View respondent's answers	Add tags ▼
Very pice young man. Andrew		
Very nice young man Andrew 12/31/2018 11:33 AM	View respondent's answers	Add tags ▼

Elena Comments:

Thank you so much for helping! Elena is courteous, knowledgeable and a true professional El	ena View respondent's answers	Add tags ▼
Elena did a great job and is a pleasure to work with Elena 12/31/2018 11:30 AM	View respondent's answers	Add tags ▼
Thank you for the help! - Elena 12/31/2018 9:30 AM	View respondent's answers	Add tags ▼
Was very helpful. Thank you so much Elena 12/31/2018 9:37 AM	View respondent's answers	Add tags ▼
Such a pleasant and help person!! - Elena 12/31/2018 9:39 AM	View respondent's answers	Add tags ▼
Professional yet personable. I would recommend her to anyone Elena 12/31/2018 9:40 AM	View respondent's answers	Add tags ▼
Great! - Elena 12/31/2018 9:43 AM	View respondent's answers	Add tags ▼
Wonderful! Thanks so much! - Elena 12/31/2018 9:50 AM	View respondent's answers	Add tags ▼

Very helpful, thank you! - Elena 12/31/2018 9:51 AM	View respondent's answers	Add tags ▼
I walked in w/o an appointment and was greeted graciously Elena 12/31/2018 10:00 AM	View respondent's answers	Add tags ▼
Very informative, respectful and welcoming! - Elena 12/31/2018 10:02 AM	View respondent's answers	Add tags ▼
friendly and knowledgeable Elena 12/31/2018 10:03 AM	View respondent's answers	Add tags ▼
Waited 20-25 mins - it was ok Elena 12/31/2018 10:42 AM	View respondent's answers	Add tags ▼
Thank you! - Elena 12/31/2018 11:00 AM	View respondent's answers	Add tags ▼
Most helpful in my problems Elena 12/31/2018 11:14 AM	View respondent's answers	Add tags ▼
She was so helpful Elena 12/31/2018 11:16 AM	View respondent's answers	Add tags ▼

Kyle Comments:

Kyle was very helpful! - Kyle 12/31/2018 11:22 AM	View respondent's answers	Add tags ▼
Outstanding - Kyle 12/31/2018 9:28 AM	View respondent's answers	Add tags ▼
Overall would recommend, k.c. vets services to any one who needs help Kyle 12/31/2018 9:34 AM	View respondent's answers	Add tags ▼
Superb service, Semper Fi! - Kyle 12/31/2018 9:36 AM	View respondent's answers	Add tags ▼
Both were very helpful Kyle 12/31/2018 9:47 AM	View respondent's answers	Add tags ▼
Did an awesome job! - Kyle 12/31/2018 9:50 AM	View respondent's answers	Add tags ▼
Excellent - Kyle 12/31/2018 10:01 AM	View respondent's answers	Add tags ▼
Thank You! - Kyle 12/31/2018 10:02 AM	View respondent's answers	Add tags ▼
Very Helpful!!! Thanx! - Kyle 12/31/2018 10:27 AM	View respondent's answers	Add tags ▼
Great Help!! - Kyle 12/31/2018 10:46 AM	View respondent's answers	Add tags ▼
Great Service!! - Kyle 12/31/2018 11:10 AM	View respondent's answers	Add tags ▼
Very good experience - Kyte 12/31/2018 11:11 AM	View respondent's answers	Add tags ▼

	Great job performance Kyle 12/31/2018 11:13 AM	View respondent's answers	Add tags ▼
	He was very helpful and nice Kyle 12/31/2018 11:17 AM	View respondent's answers	Add tags ▼
	They are great, we need more staff for these guys so we can get help more frequently Kyle 12/31/2018 11:26 AM	View respondent's answers	Add tags ▼
	Thank you so much - Kyle 12/31/2018 11:26 AM	View respondent's answers	Add tags ▼
	Good team - Kyle 12/31/2018 11:33 AM	View respondent's answers	Add tags ▼
	Thank you - Kyle 12/31/2018 11:34 AM	View respondent's answers	Add tags ▼
Rach	nel Comments:		
	Looking for military ID (federal) and rachel was very helpful. Thanks - Rachel 12/31/2018 10:48 AM	View respondent's answers	Add tags ▼
	Thank you so much - Rachel 12/31/2018 11:27 AM	View respondent's answers	Add tags ▼

Ryan Comments:

Ryan is a yes! - Ryan		
12/31/2018 9:31 AM	View respondent's answers	Add tags ▼
Ryan is the best! - Ryan		
12/31/2018 9:46 AM	View respondent's answers	Add tags ▼
Everything was great as expected, I was dealing with military men! - Ryan		
12/31/2018 9:42 AM	View respondent's answers	Add tags ▼
Both were very helpful Ryan		
12/31/2018 9:47 AM	View respondent's answers	Add tags ▼
Excellent - Ryan		
12/31/2018 10:01 AM	View respondent's answers	Add tags ▼
Everything went fine, it was a knowledgeable experience Ryan 12/31/2018 10:34 AM	View respondent's answers	Add tags ▼
	•	
Everything's great! Thanks!! - Ryan		
12/31/2018 10:43 AM	View respondent's answers	Add tags ▼
I will return with papers - Ryan		
12/31/2018 11:00 AM	View respondent's answers	Add tags ▼
This is my third visit to this office. Smiles, courtesy, greeting, goodwill, personal attention sho given. They are not, from my experience - Ryan	ould be the norm, should be free	ly
12/31/2018 11:13 AM	View respondent's answers	Add tags ▼
Incredibly helpful and knowledgeable. Thank you so much for all you do for our veterans and		
12/31/2018 11:15 AM	View respondent's answers	Add tags ▼
Better than the VA! - Ryan		
12/31/2018 11:21 AM	View respondent's answers	Add tags ▼
Outstanding service, Thank You! - Ryan	View respondent's answers	Add tags ▼
12/31/2018 11:24 AM	view respondent 8 guswels	Auu tags *

Good team - <mark>Ryan</mark>		
12/31/2018 11:34 AM	View respondent's answers	Add tags ▼